Registering your mobile device on the Fuqua Network

All mobile devices will also need to be registered to gain access to the Fuqua wireless network. We have seen some problems trying to register mobile devices through the browser application so it is best to register your mobile device using your laptop or another computer.

1) Open a Web Browser and go to http://netreg.duke.edu.

![Web Browser Opening to Netreg Duke University Network Registration](image)

2) Scroll down to the bottom of the page and click OK.

![Important Section](image)

3) Log in with your NetID and password.

![NetID Services](image)
4) On the Network Registration page, click Register New Machine.

5) Under Select a Network, select Wireless Central from the drop down list and click Continue.

6) Scroll down to the Hardware Address area. Here you will type in your wireless device’s MAC address. (You can find the location of your MAC address below)

MAC Address locations: *Be sure your wireless is turned on first*

- **iPhone/iPad**: Settings > General > About. Scroll down to the bottom and you will see your Wireless MAC Address. (Be sure to input your Wireless MAC and NOT BLUETOOTH)
- **Android**: Settings > About Phone > Status. Scroll down to the bottom and you will see Wi-Fi MAC Address.
- **BlackBerry**: Settings > Status. Scroll down to the bottom and you will see your Wireless MAC Address.

7) Type in your Wireless MAC address in the Hardware Address field and then click Continue at the bottom of the page. It should look similar to below. (You do not need to include the colons)
8) You should now see a green box that says your machine is now registered. Wait 10 minutes and then you should be able to connect to the Fuqua Wireless network without having the log in screen pop up.

![Network Registration](image-url)

Your computer has now been registered:

**NETREG-568778 WIRELESS DUKE EDU.**

Please wait 10 minutes and then restart your computer (or release/renew your IP address). For further assistance, please call the OIT Help Desk at (919) 684-2200.

**Microsoft Windows users:** Once your system has full network access, you should be able to download any additional software updates from Microsoft and enable automatic installation of future Windows Updates. For the latest updates and for auto-update instructions, please visit:

[http://update.microsoft.com](http://update.microsoft.com)